

	<b>ADA Parallel Corridor Paratransit Service</b>
<b>Eligibility</b>	Paratransit Service is provided in accordance with the Americans with Disabilities Act for persons unable to use Waukesha County Fixed Route 901.
<b>Application</b>	Request an application by calling Waukesha Metro Transit at 262-542-3636 or at <a href="http://www.waukeshametro.org">www.waukeshametro.org</a>
<b>Area Served</b>	Paratransit Service operates within 0.75 miles of a bus stop along Waukesha County Transit Route 901. For an additional fee, Paratransit Service will operate into an extended zone that includes: within a mile of Route 901 and the entire Waukesha Metrolift service area.
<b>Fares</b>	A flat rate fare is set by Waukesha Metro Transit. Contact the provider for current fares.
<b>Advance Reservations</b>	Reservations accepted between 1-21 days in advance, next day reservations must be made by noon of the prior day.
<b>Service Availability</b>	Schedule is the same as Route 901 schedule. Contact the Waukesha Metro Transit for a current schedule.

**Mission Statement**

Waukesha County is committed to serving adults and their family with issues of aging and/or disability. We will provide information, assistance, and education to promote independence and improve quality of life, while offering choices to the consumer. Our goal is to advocate for and affirm the rights, dignity, and value of individuals served while limiting risk to those most vulnerable.



## **Aging and Disability Resource Center (ADRC) of Waukesha County**

A Division of  
Health and Human Services



**Aging and Disability Resource Center  
of Waukesha County  
Human Services Center  
514 Riverview Avenue  
Waukesha, WI 53188  
Local: (262) 548-7848  
1-866-677-ADRC  
1-866-677-2372  
TTY: 711  
(262) 896-8273 - Fax  
[www.waukeshacounty.gov/adrc](http://www.waukeshacounty.gov/adrc)**

## **SPECIALIZED TRANSPORTATION SERVICES**

Aging and Disability Resource Center of Waukesha County  
**Specialized Transportation Services**

	<b>Taxi Program</b>	<b>RideLine Program (262) 650-1000</b>
<b>Eligibility</b>	Waukesha County residents only. Individual must be a non/limited driver 65 years of age or older OR Individual must be a non-driver between 18 and 65 years of age and receiving SSI or SSDI. Passenger must be able to enter or exit a car with little or no assistance Trips within taxi service provider area.	Waukesha County residents only. Individual must be a non/limited driver 65 years of age or older OR Under 65 years of age and user of cane, crutches, walker, wheelchair, or scooter, or is legally blind. Passenger must be unable to enter or exit a car with little or no assistance.
<b>Application</b>	Call the Aging and Disability Resource Center for an application at (262) 548-7928 or <a href="http://www.waukeshacounty.gov/adrc">www.waukeshacounty.gov/adrc</a>	Call the Aging and Disability Resource Center for an application at (262) 548-7928 or <a href="http://www.waukeshacounty.gov/adrc">www.waukeshacounty.gov/adrc</a>
<b>Area Served</b>	Call the individual taxi service provider for information.	Within Waukesha County (to parts of Milwaukee County for medical services ONLY if service is not duplicated in Waukesha County).
<b>Fares</b>	<b>TAXI:</b> Individuals pay a minimum of \$3.50 toward the cost of each one-way trip. If the total cost of a one-way trip is greater than \$9, the passenger is also responsible to pay amount over \$9.	<b>*FARES BEGIN AT:</b> \$3.60 one-way trip within same community. \$4.65 one-way trip between communities. \$7.25 one-way trip to adjoining county for medical services ONLY, but ONLY if service cannot be duplicated in Waukesha County. *A sliding scale for fares is used to determine the individual's fare and is based on the ability to pay. If an individual does not want to divulge income, one-way fares will be \$8.30, \$10.90, & \$17.65, depending upon origin & destination.
<b>Advance Reservations</b>	Next day reservations are requested. Some same day requests may be honored. Contact the service provider.	Reservations must be made 24 hours in advance. Some same day requests may be honored. Allow additional time to assure preferred date and time.
<b>Service Availability</b>	Hours and days of operation vary. Call the service provider (all are area code 262). Best Cab of Waukesha .....549-6622 Waukesha Cab.....613-8595 Elmbrook Senior Taxi .....785-1200 Lake Country Cares Cab.....695-2670 Muskego Senior Taxi .....679-4754 New Berlin Senior Taxi.....814-1611 Oconomowoc Silver Streak.....567-6404 Seniors on the Go (Mukwonago).....363-5700	Monday through Friday - 6 am to 6 pm  No Saturdays, Sundays, or Holidays
<b>Menomonee Falls Senior Shuttle Program</b>	Ambulatory adults 60 or over or with disability designation. Fridays - \$2.00 one-way fare within the Village of Menomonee Falls. 1 <sup>st</sup> Thursday of each month – \$2.00 one-way fare - Shopping trip to Brookfield Square Shopping Center.	Reservations must be made 24-hours in advance. Call 262-251-4230
<b>Interfaith Volunteer Driver Program</b>	Matches passengers with volunteer drivers for medical appointments, grocery shopping and limited errands. Non-accessible – uses vehicles privately owned by the volunteer or rider.	Requires 7-day advance notice. Service is only one time per week, per rider. Call 262-549-3348