

The Aging and Disability Resource Center of Waukesha County is a central source of information, assistance and access to community resources for older people and people with disabilities, as well as their families. Personalized assistance is available at the resource center, over the telephone, or in visits to an individual's home.

Professional staff will assist adults sort through options and make informed decisions.

Help is available to:

- Maintain independence in the home and the community
- Assist individuals with future housing and personal care needs
- Locate health and housing assistance
- Evaluate eligibility for financial benefits
- Fulfill role as a caregiver

Please visit our  
Internet site at

[www.waukeshacounty.gov/adrc](http://www.waukeshacounty.gov/adrc)

#### MISSION STATEMENT

Waukesha County is committed to serving adults and their families with issues of aging and/or disability. We will provide information, assistance, and education to promote independence and improve quality of life, while offering choices to the consumer.

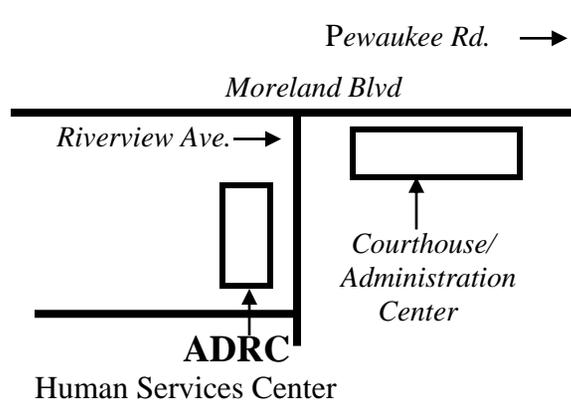
Our goal is to advocate for and affirm the rights, dignity, and value of individuals served while limiting risk to those most vulnerable.

#### Office Hours:

**8:00 a.m. – 4:30 p.m.**

**Monday – Friday**

**After hours please call IMPACT 2-1-1  
dial 211 or toll free 1-866-211-3380**



Revised 04/16



A Division of  
Health and Human  
Services



**Human Services Center**  
**514 Riverview Avenue**  
**Waukesha, WI 53188**  
**Local: (262) 548-7848**  
**1-866-677-ADRC (2372)**  
**(262) 896-8273 FAX**  
**TTY Relay: 711**

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**Core services of the  
Aging & Disability Resource  
Center of Waukesha County**

- Information and assistance
- Long-term care options counseling
- Financial and functional eligibility
- Elder and Disability Benefits counseling
- Emergency referrals
- Adult protective services/elder abuse/at-risk adults
- Outreach and marketing
- Health promotion, prevention, early intervention
- Short-term care management

**Personalized assistance is available:**

- at the Resource Center located at 514 Riverview Ave., Waukesha
- over the telephone
- in visits to an individual's home.

**Who is helped:**

- Older adults (age 60+)
- Adults with physical or developmental disabilities
- Adults with mental health or substance abuse concerns
- Caregivers

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**What we do:**

- Provide a welcoming, accessible place where older adults and adults with disabilities can go for any information, advice, and help in accessing services
- Provide one central source of reliable and objective information about a broad range of community resources of interest to elderly individuals and individuals with disabilities
- Help individuals to understand the various long-term care options available to them
- Enable individuals to make informed, cost-effective decisions about long term care
- Help individuals conserve their personal resources, health and independence
- Reduce the demand for public funding for long-term care by delaying or preventing the need for potentially expensive long-term care
- Help individuals apply for eligibility for programs and benefits, and use their community's resource
- Serve as a single access point for publicly funded long term care

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**Resources we can help you find:**

- Homemaking and chore services
- In-home personal care
- Adaptive equipment
- Emergency alert devices
- Food Share and food pantries
- Transportation
- Assisted living
- Nursing homes
- Supportive employment
- Adult day centers
- Senior centers
- Support groups
- Care management
- Vision and hearing services
- Senior Dining Centers
- Home delivered meals
- Powers of Attorney
- Medicare, Part D and Medicare supplements
- Medicaid (Title 19)
- Caregiving support
- Home health care
- Alzheimer's and dementia services
- Apartments and subsidized housing
- Volunteer opportunities

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**There is no cost for the services of the Aging and Disability Resource Center.  
Donations are welcomed.**